January 11, 2020

To whom it may concern:

It is my great pleasure to write this letter in support of Mr. Victor Santoro’s professional experience and outstanding achievements during his tenure at General Electric.

My name is Jay Patel and I am functionally managing key software products responsible for grid planning and reliability at GE Energy Consulting, Schenectady NY. I have known Victor for the past three years as a professional colleague. Despite working on a different team, I have had many interactions with Victor related to various software product developments due to a common ground between the products that he worked on and the products that I am currently working on. I can therefore provide an accurate evaluation for Victor’s contributions and achievements at GE.

Victor Santoro has demonstrated exponential growth in his capabilities while working at General Electric. He has developed an extraordinary skill to write software in multiple languages. During his contract he also worked on a number of process improvement projects to improve the performance of GE legacy software within a very short period. He is well versed with Agile software methodology and demonstrated exceptional leadership abilities while leading a cross functional team of software developers. He also has built foundational services for multiple GE application teams. His latest work includes development of a data pipeline to manage the huge influx of data coming from thousands of wind turbines. He worked closely with customers as well as internal teams to understand the process and found solutions that not only provided dramatic time savings but also improved the quality by reducing the possibility of human error. Because of his outstanding performance he has won numerous GE internal awards and recognition.

Thus, I highly recommend him, and he will be a great asset for any organization.

Sincerely,

**Jay Patel**

Software Performance and Data Visualization Specialist

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